

# UltraCoverPlus Warranty.

We are so confident of the quality and robustness of our Professional printers, that we now offer a 3 year UltraCoverPlus warranty (instead of two years previously).

UltraCoverPlus reduces printer downtime by providing a free loan unit until the repaired item has been returned.

We promise to:

- 1 Replace without charge a failed print head.
- 2 Repair without charge a failed printer.
- 3 Provide where necessary a loan unit to replace a printer returned for repair.
- 4 Pay for all shipments to you.

You Should:

- 1 Keep your warranty card in a safe place
- 2 Contact the service line below if you have a problem
- 3 If advised, promptly ship to Magicard Australia:-
  - A failed printhead for replacement
  - A failed printer for repair
  - A loaner printer following the return of your repaired item
- 1 Pay for all shipments to Magicard Australia

UltraCoverPlus goes beyond helping you when there is a problem. It also means access to our skilled team of Support Engineers, who have more than 5 years experience on average in supporting Magicard printers. They are ready to answer your questions and advise you on getting the best out of your Magicard printer.

Magicard Australia  
Regal Gardens Estate  
249 Annangrove Rd,  
Annangrove NSW 2156

Phone 1300 729 748